

Comprehensive Quick Start Program Support

Comprehensive therapy initiation support combining nursing expertise with warehouse and supply management services

OVERVIEW

PARTNERS

Global Pharmaceutical Manufacturer, Free Goods Pharmacy, Hub, Nursing Agency (Naven Health)

PATIENT POPULATION

Patients with Primary Immunodeficiency (PI) or Chronic Inflammatory Demyelinating Polyneuropathy (CIDP)

PROGRAM FOCUS

Free trial therapy initiation with teach & train, pump setup, complex two-part subQ push followed by IGIV infusion, and titration management

PROGRAM MODEL

End-to-end support during free trial period with seamless transition to commercial pharmacy for maintenance therapy. Expected up to 5 visits per patient.

OUR SERVICES

- Warehouse and supply management services including pump provisioning—removing complexity for manufacturers and patients
- Dedicated program management team coordinating all aspects of therapy initiation and patient support
- Drug-specific nurse education for complex therapies
- Comprehensive reporting, analytics, and KPI tracking throughout trial
- Coordination for non-independent patients with Specialty Pharmacy for ongoing nursing

OUR IMPACT

11 YEARS

Program Duration

6K+

Total Referrals

17K+

Total Visits Delivered

0%

Cancellation Rate*

96%

Patient Satisfaction

** Cancels attributed to Naven's inability to staff a visit*